



**wistron** 緯創軟體  
Wistron ITS



**Company Profile**

## About Wistron ITS

Wistron ITS is the leading global IT Technology service provider in Taiwan and China. In the Asian-Pacific region as well as in the US, we boast a total of 14 delivery and sales offices, including Taipei, Hsinchu, Taichung, Wuhan, Beijing, Dalian, Shanghai, Zhuhai, Guangzhou, Shenzhen, Hong Kong, Tokyo, Osaka, and California. Our clients include Fortune 500 world-renowned companies as well as industry leaders both domestically and internationally. Wistron ITS aims to be our clients' long-term, trust-worthy partner in a sustainable business relationship.

The professional services we provide include: software R&D, development services, software testing services, system operation & maintenance services, business process outsourcing services, and product globalization services.

We have a wide range of technical resources to meet the diverse needs of our clients. We adopt an offshore development work model of cross-regional integration and global delivery to enhance the efficiency and quality of project development. To ensure the quality of our projects and services, we have obtained CMMI level 5 certification, as well as ISO9001 quality control system, ISO27001 information security management system, ISO20000 information

technology service management system, ISO22301 business continuity management system, and other international certifications. We use the most stringent standards for software development, quality control, and information security management.

### WITS Quick Facts

- Founded in 1992
- Industry leader of information services
- Core values: respect clients, integrity, and innovation
- Vision: To adapt to the needs of the international market, to stand firm in Asia, and to become the leading global IT service provider
- The total revenue of Wistron ITS in 2020 was NT\$5,100,000,000.
- The company is headquartered in Taiwan, and has global operations with offices in China, Japan, and the United States.
- There are over 6,000 employees worldwide.



## Services

The main services of Wistron ITS include: software R&D services, software testing services, system operation & maintenance services, business process outsourcing services, and product globalization services. We have a wide range of technical resources to meet the different needs of our clients. We adopt an offshore development work model with cross-regional integration and global delivery to enhance the efficiency and quality of project development.

### Software Development Services

For over 20 years, Wistron ITS has been providing software development services to clients in various industries. Based on our deep understanding of the relevant industries and comprehensive mastery of IT technologies, we cover a wide range of servers, operating systems, middleware, development languages, etc. We provide software development services according to clients' needs under a scientific development process, including product pre-research, requirement development, design, software development, testing and delivery, deployment, product recurring computing, and other services. We are involved in banking, insurance, securities, communications, manufacturing, healthcare, and IT industries.

### Software Testing Service

Wistron ITS's software testing services are designed to meet the needs of our clients to improve the quality of their products. We provide a one-stop solution to our clients' testing needs, including test consulting, test process system building, test tool procurement and training, test project outsourcing, performance testing, automation testing, and knowledge base building.

### System Operation & Maintenance Service

We help our clients across industries to meet the challenges of increasingly complex IT infrastructures and application system operations and maintenance. We leverage the latest technologies such as cloud computing, big data, artificial intelligence, and industry experience to build unified systems of operation and maintenance management platforms for clients. We also provide professional system operation and maintenance services including: infrastructure (servers, storage, network equipment, server room equipment, etc.) operation and maintenance, operating system and intermediary software (Webserver, database, etc.) operation and maintenance, and application system operation and maintenance. Our services greatly reduce the difficulty of operating and maintaining the clients' systems and effectively improves their availability and security.

### Business Process Outsourcing Services

For international markets such as Japan, Europe, America, Taiwan, and China, Wistron ITS provides multi-lingual and multi-category business process outsourcing services. They involve IT, banking, communications, IT, manufacturing, consumer goods, finance, and many other fields. By leveraging automation technology, optimized processes, intelligent tools, and highly skilled professionals with a full understanding of the industry to speed up the delivery cycle, as well as unified project management processes, methodological tools, frameworks and metrics, and proven industry standards, work can be assigned to the most capable and cost effective delivery centers, ensuring project



delivery quality and helping clients increase operational efficiency and core competitiveness.

## Product Globalization Services

Wistron ITS has been offering product globalization services for more than 20 years, serving many of the world's top 500 companies and providing services covering almost all major languages in Asia, Europe, and the Americas. Our services cover IT, automation, marketing, medical, entertainment, IT, and other industries. We provide a wide range of services including engineering, translation, typesetting, testing, and multimedia, making us one of the top 30 localization companies in Asia.

## Excellent Delivery Capability

The quality and quantity of delivery is the key to information services. Wistron ITS has 13 delivery centers, three R&D centers, and one innovation center around the world, and we combine innovative technologies, R&D capabilities, and global delivery capabilities and advantages to provide services to customers. The company specializes in the flexible application of manpower and resources in multiple delivery centers in Taiwan, China, Japan, and the U.S. By interacting or combining onshore, nearshore, and offshore delivery models, we ensure the efficiency and quality of delivery.

## Global Locations

Wistron ITS's 14 global offices are located in Taiwan, China, Japan, and the U.S. We have achieved solid operational results under a professional division of labor. For more information, please refer to Wistron ITS' s website (URL: [www.wistronits.com](http://www.wistronits.com)).



## Participation in External Organizations

Wistron ITS works with and has joined cross-industry and cross-domain groups and organizations to help businesses grow sustainably.

Organizations we joined in Taiwan in 2020 include:

- Taipei Computer Association (TCA)
- Information Service Industry Association of R.O.C. (CISA)