

wistron[®] | **2019 Wistron ITS**
Wistron ITS | **CSR Report**





Editorial Policy

This is the Report on Corporate Sustainability and Social Responsibility published by Wistron Information Technology Services (Wistron ITS). The original report has been published in Chinese and is on the Company website (www.wistronits.com). Corporate Social Responsibility (CSR) is the transparent utilization of data, allowing stakeholders that care about Wistron ITS a better understanding of various CSR performances and results during 2019.

Period Coverd

The CSR report of Wistron ITS is published once a year, disclosing various CSR commitments, strategies, principles, key issues, responses, and performances during the calendar year of 2019. The 2018 report was published in June 2019.

Scope and Boundary

The scope of this report covers Wistron ITS Taiwan & China:

Wistron ITS Taiwan Offices

Wistron ITS China Offices

The scope of the data in this report covers economic, environmental, and social performance. The methods of calculation are detailed in each chapter. The timeframe of this report is consistent with the public annual report published by the company. The fiscal figures and relevant information utilized in this report are based on the consolidated financial report of the company. The other data in this report are limited to Taiwan and China

Guideline for Report

This report was written with reference to the GRI Standards developed by the Global Reporting Initiative (GRI), and it complies with the requirements disclosed in 'Core'. This will be verified by a third-party if required.

Feedback

Should there be any questions, comments, or suggestions regarding this report, feel free to let us know through the following channels:

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Performance Summary

Performance at a Glance

| Aspects | Performance Index | Unit | 2018 | 2019 |
|-------------|---|--|--------|--------|
| Economy | Total Revenue | NT\$ million | 3,953 | 5,323 |
| | Earnings per Share | NT\$ | 5.22 | 6.23 |
| Environment | Greenhouse Gas Emissions | Metric Ton of Carbon Dioxide Equivalent (CO2e) | 327.55 | 510.24 |
| | -Category 1 | | 0.00 | 0.00 |
| | -Category 2 | | 327.55 | 510.24 |
| | GHG Emissions per Revenue | Thousand Metric Ton/NT\$ billion | 0.083 | 0.065 |
| | Water Consumption | Cubic Meter | 5,298 | 5,586 |
| | Water Consumption per Revenue | Thousand Metric Ton/NT\$ billion | 1.34 | 1.05 |
| | Waste Total | Metric Ton | 13.6 | 15.1 |
| | Waste per Revenue | Metric Ton/NT\$ billion | 3.44 | 2.84 |
| Society | Supervisor Percentage: Local vs. Total | Percentage (%) | 99.9 | 99.9 |
| | Supervisor Percentage of Department Head and above for Locals | Percentage (%) | 99.9 | 99.9 |
| | Total Social Investment | NT\$ 10,000 | 15 | 40 |



A Message from the Chairman & CEO

The year 2019 was another record year for Wistron ITS. Despite the uncertainty and volatility of the economic environment, we continued to strive to be the best in the industry. In terms of financial metrics, such as revenue and profits, 2019 reached a new high for Wistron ITS.

In addition, 2019 has also been special for Wistron ITS. This was the year where we moved the headquarters from Neihu to Xizhi and set up a Chinese headquarters in Wuhan. All of these were steps to fulfill a vision of sustainable growth for Wistron ITS. We created a better work environment for our colleagues, giving everyone a sense of belonging. And we hope that this will align our colleagues in achieving our vision and establishing team rapport. Together, we hope to create a future full of possibilities for Wistron ITS.

Wistron ITS is committed to the core values of being "people-oriented, client-focused, and IT-enabled" and hopes to change the world together with our clients. We value our employees and provide space for growth. We provide services based on the needs and perspectives of our clients and aim to become their most trusted partner. We provide IT services and work with our clients to create endless possibilities and aim to make the world a better place.

During 2019, the focus of Wistron ITS's sustainable business and social responsibility was on **"economy and governance of the company, co-ex-**

isting with the environment, a friendly workplace, and social engagement.” We acknowledge and support the Sustainable Development Goals (SDGs) of the UN and devote to review the relevancy with the operation of Wistron ITS, as well as their implementation. In addition, we are assessing the risks climate change may bring Wistron ITS and hope to develop responses accordingly.

Forecasting 2020, we see the global economy being ridden with challenges one after the other. Wistron ITS will face these challenges cautiously head on, with our decisions supported by thorough risk assessments and controls, in order to ensure sustainable growth for Wistron ITS. The aspects considered for risk management include: operational, financial, IT, and climate change, among others. In a fast-moving environment, we need to be able to anticipate and respond to unpredictable events in order to minimize the impact on the business. We aim to further enhance the composition workforce of Wistron ITS by improving on its talent as well as competitiveness of IT capabilities. The only chance we have to fully utilize an opportunity and create a better tomorrow is by being comprehensively prepared.

The progress of science and technology and the growth of enterprises must be built on the premise that society and the environment are sustainable. Wistron ITS dedicates itself to become a sustainable force in society. In social engagement, we will continue to focus on taking care of disadvantaged groups and creating a friendly environment. Doing a little bit of good now and then will compound the outcome, like droplets of water forming into creeks and rivers that eventually flow into the ocean. One

individual's power maybe limited, but with everyone working towards the same goal, we can change the world and create a better future for the next generation.

Ching

Ching Hsiao,
Chairman & CEO

Wistron Information Technology & Services Inc.





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